

## Prevention and Wellbeing including Day Time Opportunities

10 October 2019

Members wished to make the following comments and conclusions:	Response/Comments	RAG Status
<p>Members commended the work of the Authority in supporting the roles of the Local Community Coordinators in the Ogmere Constituency but were concerned that the support was concentrated in these communities only. Members recommended that given the success of the scheme in this area that funding should be prioritised for the support to encompass the whole of Bridgend County to ensure equality throughout the Borough.</p>	<p>As shared at the meeting, there will be new and additional navigator and social prescriber roles working across the County Borough and providing greater coverage. We will be able to update on progress made although it should be noted that all roles including Local Community Co-ordinators are not directly funded by Council and there is a reliance on external investment being secured. The current focus is on identifying the most effective model and to ensure that such roles are used to accelerate the pace of change as opposed to being a long term approach.</p>	
<p>Members noted that there were a number of excellent initiatives and opportunities for adults with varying support needs but were concerned at how communities were made aware of the opportunities that are available to them. Members therefore recommended that the opportunities are displayed on the Council website and also in all public buildings and notice boards such as libraries and leisure centres to reach as many people as possible.</p>	<p>There is a focus on improving Information, Advice and Assistance (IAA) within the transformation programme so raising awareness is particularly relevant. The balance to this is that a number of the initiatives and opportunities are targeted and based on needs based referral as opposed to open access. It is recognised that more can be done to promote things that are universally accessible and that there is also a benefit in more referring partners being aware of what might provide appropriate support. We will review what is possible in terms of the Council webpages and related social media based on the corporate approach to how these resources are now intended to function.</p>	
<p>Members recommended that the Committee revisit the item in 6 months' time and the report to include details on the following:</p> <ul style="list-style-type: none"> <li>• How many volunteers are used for the provision of the prevention and wellbeing service</li> <li>• The direct savings that have been achieved due to prevention and wellbeing approaches</li> <li>• How the service is monitored and evaluated</li> <li>• Information relating to any post inspection action plan following the recently concluded CIW inspection</li> </ul>	<p>We would suggest that the next report is brought in may/june 2020 so that the end of year performance and progress reporting used across programmes and services can be integrated into the content. We would highlight that we work collaboratively to achieve third sector ownership of activities/opportunities but can identify the value of volunteer effort to this approach. Cost avoidance, demand management and social return on investment are key metrics for prevention work although efficiencies to core council budgets and to partners investing in roles can be integrated in our report. The range of performance monitoring that is applied to prevention approaches can be shared. Similarly the action plan relating to the recent inspection of adult social services and related observations can be shared with scrutiny.</p>	
<b>Additional Information</b>		
<p>Members asked for further information on the Community Hubs and an example of what they look like, where they can be found. Members asked if there were virtual hubs</p>	<p>This can be shared with members in advance of the next meeting and if appropriate opportunities can be arranged for members to visit and see what has been taking place in community hubs. This approach can also be extended to other prevention focused programmes.</p>	
<p>Members asked how much money had been saved as a direct result of the prevention and wellbeing initiatives.</p>	<p>The Directorate will be able to show where efficiencies have been made and the areas that prevention and wellbeing initiatives are focusing on. There will be a focus on cost-avoidance and demand management and a recognition that the investment for much of the prevention work is not core council funding as yet. This way of working is however required under the key Wellbeing legislation to improve lives and maintain health and resilience in our communities.</p>	